Mist

Q: Does my device have a preheat option?

A: Yes. In order to preheat your Mist, simply click the button on your device 2 times fast when it is turned on?

Q: How do I turn my device on?

A: When removed from the charger, click the button of your device 5 times fast to turn on/off

Q: How many temperature settings does my device have, and what are they? A: Your Mist has 3 temperature (voltage) settings, of 2.4, 2.8 and 3.2 volts, which could be converted into actual temperature using Ohm's law, but are recommended to be used as follows:

- Low voltage (2.4 volts, indicated by green light) for thin to medium consistency oils with a low MG count. Typically 250 MG or less concentration will work with this setting.
- Medium voltage (2.8 volts, indicated by blue light) for medium to thick consistency oils with a medium MG count. Typically 500-1,000 MG oils will work on this setting.
- High voltage (3.2 volts, indicated by red light) for thick consistency oils
 with a high MG count only. 3.2 volts is quite high, and should only be used
 when needing to burn very thick oils so you do not burn through your
 product unnecessarily.

This information will sometimes vary, depending on specific oils and their mixing agents.

Q: How often should I preheat my device, and what voltage will the preheat function heat my device to?

A: We only recommend preheating your device when necessary, like when it has been left in a cooler environment and needs a little assistance heating up. It is not necessary to preheat your device before every use, and will decrease your ultimate battery life by doing so.

The preheat function heats your device to approximately 2.7 volts, hovering.

Q: What type of cartridge comes with my device and how big is it?

A: Your device's cartridge has a .5(half) gram capacity, and is of the c-cell variety of cartridges, meaning it is most appropriate for medium consistency oils with a viscosity similar to honey.

Q: How do I remove the cartridge that comes in my device?

A: Simply unscrew your cartridge from the base, or by lightly unscrewing the glass from the bottom. Do not attempt to unscrew your cartridge from the mouthpiece itself. That will make your mouthpiece unscrew but leave your cartridge alone on the battery.

Q: How do I fill the cartridge that comes with my device?

A: In order to fill your cartridge, remove it from your device, then unscrew the mouthpiece carefully so as not to misplace the o-ring at the top of your cartridge's center post. Then simply use a very small eye dropper or blunt tip syringe (we recommend the syringe) to fill your cartridge about ¾ of the way with your desired oil. Then be careful to reattach your mouthpiece by screwing it back on without spilling liquid or oil on the outside of the tank.